

# Quality Policy

## ISO 9001 Quality Management System

Superior Sections Ltd is committed to providing the highest quality service.

We listen to our customers, continually reviewing our processes of product realisation in line with business needs and maximising the efficiency of our resource management system.

### The principal elements of our policy are:

- a) To develop and maintain a Quality Management System satisfying the requirements of BS EN ISO 9001: 2015 which forms the framework for achieving continual improvement, effectiveness, complete client satisfaction and full realisation of all company objectives.
- b) To focus on the requirements of customers, establishing levels of communication capable of fully determining their needs and expectations.
- c) To establish and maintain an infrastructure capable of supporting all company activities and realising all company objectives.
- d) To identify scope for improvement in every aspect of the company's activities, devising and implementing effective solutions throughout.



**Stuart Mason**  
Managing Director